



Management's View and Corrective Action Plan

The following is the Medical Center's response to the audit of Federal programs in accordance with the Uniform Guidance for the year ended August 31, 2021.

Finding 2021-001 – HRSA Uninsured Patient Eligibility

Grantor: Health Resources and Services Administration ("HRSA")
Program: COVID-19 HRSA Claims for the Uninsured Program
Assistance Listing #: 93.461
Title: HRSA COVID-19 Claims Reimbursement for the Uninsured Program and the COVID-19 Coverage Assistance Fund
Award Year: Fiscal year 2021 9/1/2020 – 8/31/2021
Award Number: None listed

Management understands the importance of verifying insurance upon registration as well as completing a Medicaid eligibility verification. At the time of service, the registration team is expected to verify health insurance coverage and confirm the patient is indeed uninsured. Based on the documentation available for these sample selections, this verification process is not always documented within the patient accounting system.

Corrective Action Plan and Anticipate Completion Date

Management's corrective action plan includes:

- Within the patient accounting system, the Registration team will document in the patient notes that an insurance verification was completed, and if no insurance coverage was found, confirm that the patient is indeed uninsured.
- Review of HRSA uninsured claims received - Management completed a Medicaid eligibility check on all patients in which a HRSA uninsured reimbursement for Covid-19 was received. The Medical Center has begun to refund HRSA for these claims and anticipates having all funds returned by May 31, 2022.
- Future HRSA claims – In addition to the changes within the registration team, Management will also complete a separate Medicaid eligibility verification check on a monthly basis for any patient with a HRSA uninsured payment. For any patients identified as having retroactive Medicaid coverage, a refund will be submitted back to HRSA. This monthly review will begin in May 2022 and continue moving forward.

Finding 2021-002 – Claim reimbursement for an uninsured patient was not reviewed for backdated Medicaid coverage

Grantor: Health Resources and Services Administration ("HRSA")
Program: COVID-19 HRSA Claims for the Uninsured Program
Assistance Listing #: 93.461
Title: HRSA COVID-19 Claims Reimbursement for the Uninsured Program and the COVID-19 Coverage Assistance Fund
Award Year: Fiscal year 2021 9/1/2020 – 8/31/2021
Award Number: None listed

Management understands the importance of reviewing for backdated Medicaid coverage for uninsured patients.

Corrective Action Plan and Anticipated Completion Date:



Management's correction action plan includes:

- Review of HRSA uninsured claims received - Management completed a Medicaid eligibility check on all patients in which a HRSA uninsured reimbursement for Covid-19 was received. The Medical Center has begun to refund HRSA for these claims and anticipates having all funds returned by May 31, 2022.
- Future HRSA claims – In addition to the changes within the registration team, Management will also complete a separate Medicaid eligibility verification check on a monthly basis for any patient with a HRSA uninsured payment. For any patients identified as having retroactive Medicaid coverage, a refund will be submitted back to HRSA. This monthly review will begin in May 2022 and continue moving forward.

For follow up questions and information, please contact Ron Blaustein, Chief Financial Officer, at rblaustein@luriechildrens.org.

Sincerely,
DocuSigned by:

Ron Blaustein

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Ron Blaustein
Chief Financial Officer

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